

ORIGINAL

**COMMISSIONERS**  
KRISTIN K. MAYES – Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



0000104156

ERNEST G. JOHNSON  
Executive Director

47  
CO

**ARIZONA CORPORATION COMMISSION**

October 22, 2009

To: Docket Control

RE: Global Water – Santa Cruz - PETITION

Docket Nos.: SW-20445A-09-0077, W-02450A-09-0081, W-20446A-09-0080, W-01732A-09-0079, W-02451A-09-0078 and W-01212A-09-0082

Please docket the attached petition containing 52 customer signatures OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**  
OCT 22 2009

DOCKETED BY	MM
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RECEIVED  
2009 OCT 22 P 4: 09  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

SW-20445A-09-0077  
W-02450A-09-0081  
W-20446A-09-0080  
W-01732A-09-0079  
W-02451A-09-0078  
W-01212A-09-0082

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Richard Weiss

**Phone:** (000) 000-0000

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009 - 82580

**Date:** 10/22/2009

**Complaint Description:**      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

**First:**

**Last:**

**Complaint By:**      **Petition**

**Petition**

**Account Name:**      Petition Petition

**Home:** (000) 000-0000

**Street:**

**Work:** (000) 000-0000

**City:**      Maricopa

**CBR:**

**State:**      AZ      **Zip:** 85138

**is:**

**Utility Company:**      **Global Water-Santa Cruz Water Company**

**Division:**      Water

**Contact Name:**      Patty Greco

**Contact Phone:** (623) :

**Nature of Complaint:**

OPPOSED - GLOBAL WATER -SANTA CRUZ 8 Customers

Docket Numbers: SW-20445A-09-0077  
                                 W-02451A-09-0078  
                                 W-01732A-09-0079  
                                 W-20446A-09-0080  
                                 W-02450A-09-0081  
                                 W-01212A-09-0082

In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons:

·      The proposed increase will have a financial impact on my personal budget as well as my Homeowners Association budget. My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.

·      The proposed rate increases are purely profit-driven so that major stakeholders and investors will realize a higher rate of return. Increases do not propose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new infrastructures.

·      Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminishes already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining green, healthy landscaping. Aesthetics are the first impression of a community and often, one of our biggest and most visible amenities. If the increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests and potential buyers.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Daniel P. IThomas - 85138  
Dennis & Stella Wottawa - 85138  
Jesus Sotomayor - 5138  
Patsy and Jerry Good - 85138  
Jim DeVenezia - 85138  
Gwendolyn Franklin - 85138  
David Prechel - 39  
Delon Noai - 85239  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

DOCKETED 10/22/09  
\*End of Comments\*

Date Completed: 10/22/2009

Opinion No. 2009 - 82580

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Richard Weiss

**Phone:** (000) 000-0000

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009 - 82551

**Date:** 10/21/2009

**Complaint Description:**      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

**First:**

**Last:**

**Complaint By:**      **Petition**

**Petition**

**Account Name:**      Petition Petition

**Home:** (000) 000-0000

**Street:**      na

**Work:** (000) 000-0000

**City:**      Maricopa

**CBR:**

**State:**      AZ      **Zip:** na

**is:**

**Utility Company:**      **Global Water-Santa Cruz Water Company**

**Division:**      Water

**Contact Name:**      Patty Greco

**Contact Phone:**

**Nature of Complaint:**

OPPOSED - SANTA CRUZ WATER - 18 CUSTOMERS (10/19/09)

RE: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077

W-02451A-09-0078  
W-01732A-09-0079  
W-20446A-09-0080  
W-02450A-09-0081  
W-01212A-09-0082

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests and potential buyers.

Donita Dahm -  
Linda MacAlikster -  
Edwin MacAllister -  
Bob Dahm -  
Donita Dahm -  
Robert Dahm -  
David Benson -  
Julie Ascanio -  
Genevieve L. Reyes -  
Gregg S. Jordan  
Donald and Donna Clupp -  
Keith Miller -  
Richard Law -  
Jack E and Donna M. Klugin -  
Raymond W and Carol L McCammon -  
C Dan Trimble  
Jeffrey and Cynthia Cummins -  
Jennifer Whitt -  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Docketed 10/21/09  
\*End of Comments\*

**Date Completed:** 10/21/2009

**Opinion No.** 2009 - 82551

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SW-20445A-09-0077  
W-02450A-09-0081  
W-20446A-09-0080  
W-01732A-09-0079  
W-02451A-09-0078  
W-01212A-09-0082

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Richard Weiss

**Phone:** (000) 000-0000

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009 - 82521

**Date:** 10/20/2009

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:**      **PETITION**

**PETITION**

**Account Name:**      PETITION PETITION

**Home:** (000) 000-0000

**Street:**      - - -

**Work:**

**City:**      Maricopa

**CBR:**

**State:**      AZ      **Zip:** 85138

**is:**

**Utility Company:**      **Global Water-Santa Cruz Water Company**

**Division:**      Water

**Contact Name:**      Patty Greco

**Contact Phone:**

**Nature of Complaint:**

OPPOSED SANTA CRUZ WATER 4 CUSTOMERS

RE: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077

W-02451A-09-0078  
W-01732A-09-0079  
W-20446A-09-0080  
W-02450A-09-0081  
W-01212A-09-0082

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The proposed rate increases are purely profit-driven so that major stakeholders and investors will realize a higher rate of return. Increases do not propose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new infrastructures.

Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminishes already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining green, healthy landscaping. Aesthetics are the "first impression" of a community and often, one of our biggest and most visible amenities. If the increased rates are approved as proposed, it will severely limit our

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## UTILITY COMPLAINT FORM

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ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guests and potential buyers.

EDWARD & SHARON DZALAK -

MATTHEW MURRAY

TERRI L JOHNSON -

BILL & SHERRY THOMPSON -

\*End of Complaint\*

### **Utilities' Response:**

### **Investigator's Comments and Disposition:**

DOCKETED 10/20/09

\*End of Comments\*

**Date Completed:** 10/21/2009

**Opinion No.** 2009 - 82521

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SW-20445A-09-0077

W-02450A-09-0081

W-20446A-09-0080

W-01732A-09-0079

W-02451A-09-0078

W-01212A-09-0082

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Richard Weiss

**Phone:** (000) 000-0000

**Fax:**

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009 - 82517

**Date:** 10/20/2009

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:**      **PETITION**

**PETITION**

**Account Name:**      PETITION PETITION

**Home:** (000) 000-0000

**Street:**      NA

**Work:** (000) 000-0000

**City:**      NA

**CBR:**

**State:**      AZ      Zip: NA

**is:**

**Utility Company:**      **Global Water-Santa Cruz Water Company**

**Division:**      Water

**Contact Name:**      Patty Greco

**Contact Phone:**

**Nature of Complaint:**

OPPOSED - SANTA CRUZ WATER -22 CUSTOMERS (10/19/09)

RE: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077

W-02451A-09-0078

W-01732A-09-0079

W-20446A-09-0080

W-02450A-09-0081

W-01212A-09-0082

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**UTILITY COMPLAINT FORM**

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DANIEL RIZZI -  
H.L. MURVIN -  
DALE MITCHELL -  
STACY SLATER -  
KAYING PHU -  
HAFFORD E COOK -  
KIMBERLY C GREEN -  
STEPHEN FRERICH'S -  
ASH KAPILA -  
LINDA A PODOJIL -  
FRANK ROXAS  
STEPHEN HAUCK -  
DAVE HUBBLE -  
CHARLENE FRITCHEY  
SUSAN RUSSELL -  
NICK MILLER -  
HAROLD E MARTELLOCK -  
DEAN R URENECK -  
EDWARD R STOTLAR -  
ALLYN K SCHAFER -  
MARY LEE STOTIAR -  
TY BOOTHBY -  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED 10/20/09  
\*End of Comments\*

**Date Completed:** 10/21/2009

**Opinion No.** 2009 - 82517

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